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March 1, 2006

Gloria Spanjers  
Coldwell Banker Commercial NRT  
290 Cypress Gardens Blvd  
Winter Haven, FL 33880

Dear Gloria:

On behalf of the entire leadership team at NRT, congratulations on being honored by Coldwell Banker Commercial as the 2005 #1 Top Producer, Southern Region and the #1 Sales Associate for the State of Florida

Your achievements last year are a testament to your commitment to provide quality service to each of your clients, on every transaction. We appreciate all your accomplishments in 2005 and your support for Coldwell Banker Commercial NRT in being recognized as a service provider of choice.

Congratulations again on an outstanding year. We wish you much success in the year ahead.

Sincerely,

A handwritten signature in dark ink that reads 'Mike'.

Mike McLean